# PROFESSIONAL DEVELOPMENT FOR MICRO BUSINESS AND SOLOPRENEURS

14 SKILLS, 3 LEVELS



# **CONTACT:**

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# THE 3 LEVELS

### Capable

Practical real-world experience to identify patterns and establish priorities. Comfortably applies the 'rules', systematic approach in unfamiliar situations.

### **Proficient**

Considerable practical experience to assess, and respond to situations in an increasingly intuitive and flexible way. seeks guidance when making important decisions.

### **Expertise**

Extensive practical experience, big picture understanding and an eye for relevant detail. Refines patterns, concepts and principles, deciding which principles are applicable.

# **PERSONAL SKILLS**

## **Initiative**

Automatically implements standard procedures, uses a formal decision-making process with support, setting or clarifying goals, gathering information, and identifying and evaluating several choices against a limited set of criteria

# Learning

Recognises the value of continuous improvement; Contributes to the design of new approaches; Recognises the value of seeking different perspectives; Adopts proposals and finds ways to make them work without radical change.

# **Cultural Awareness**

Uses familiar digital systems and tools to access, organise, analyse and display information; Accesses and filters information using search engines, data bases, or spreadsheets; Uses computer-based applications to present information.

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# PERSONAL SKILLS

### **Ethics**

Selects or supports new ideas to improve an aspect without radical change; May use a standard set of questions or criteria when deciding which ideas to adopt to fit immediate needs; Can it be adapted easily, Is it affordable?

# **Empathy**

Plans a range of tasks; Applies formal processes when planning more complex/unfamiliar tasks, producing plans reflecting awareness of time and resource constraints; making slight adjustments if necessary; Assesses effectiveness in terms of how well stated goals were achieved

ARE YOU A
THINKER, A
PEOPLE PERSON,
OR AN
ACTION TAKER?